

THE VITAL SIGNS OF CARDIAC MONITORING IMPROVEMENT ON PCU

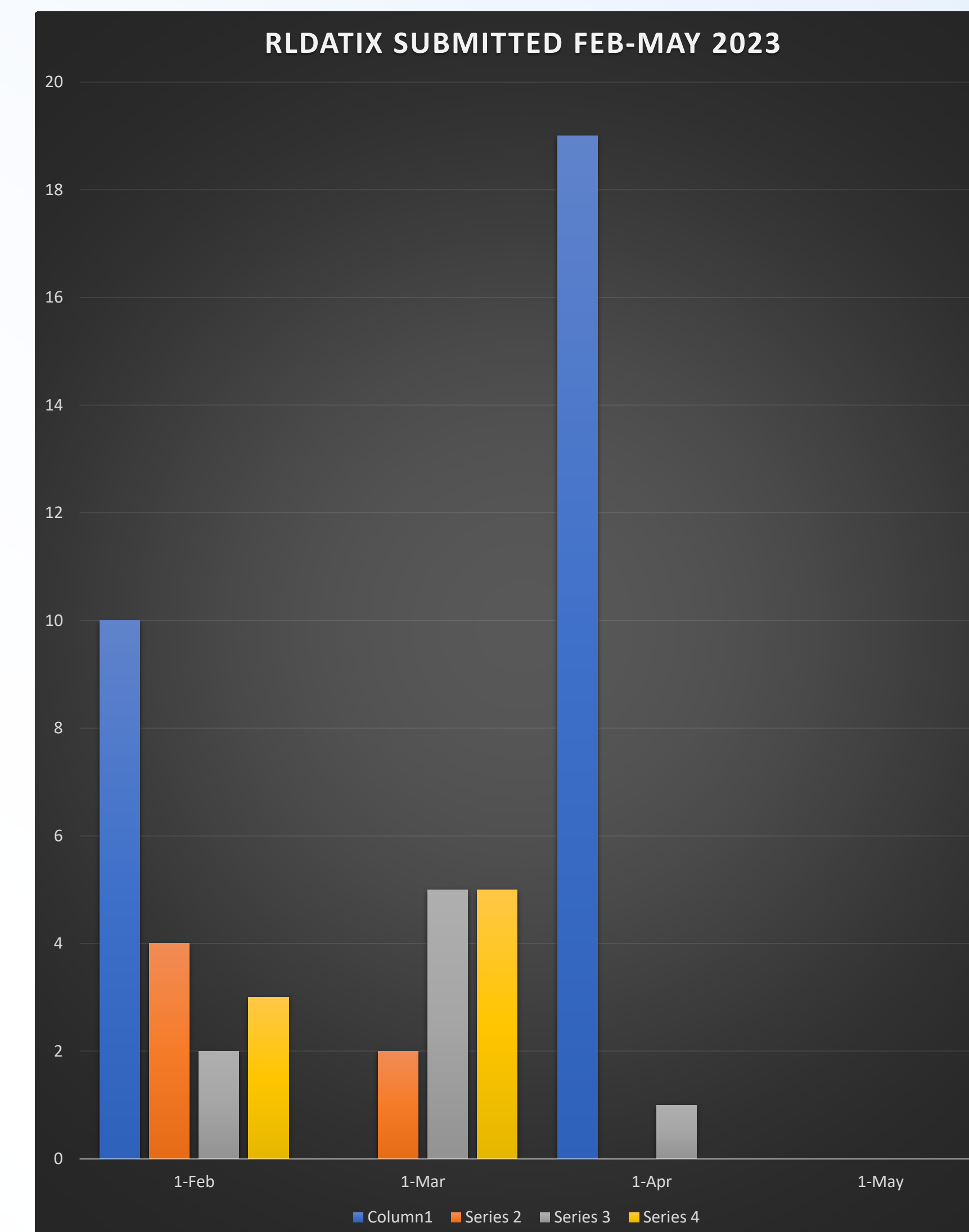
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OUR LADY OF THE LAKE

INTRODUCTION

CCMU (Cardiac Centralized Monitoring Unit) is a unit that remotely monitors multiple units' patients that have an order for continuous cardiac monitoring. CCMU submits multiple safety events daily citing delay in patient therapy/treatment. Nurses working the unit PCU may not be aware that PCU has its own cardiac monitoring system and that CCMU must be called to "zone in" the patient using patient identifiers such as patient name, DOB, MRN, & CSN.

Demographics	#
Feb	19
March	13
April	20
May	0

RESULTS



METHODS

Plan/Do

Initiated investigation of events
Review was conducted
Immediate action was taken including employee coaching and education of staff.

Check

Number of RLDatix submitted compared with previous months to measure outcome.

Act

More study needed. Improvement or incorporation of education with other existing education needed.

CONCLUSION

Through education of PCU staff by in-service and poster presentation with monitoring by charge nurse, delays in monitoring was decreased.