

COMMUNITY HEALTH WORKER WORKFORCE STUDY



STUDY DESCRIPTION

In 2019, the Louisiana Legislature created the Louisiana Community Health Worker (CHW) Workforce Study Committee to provide recommendations about how expand the CHW workforce. The Committee surveyed CHWs throughout the state. Below is a snapshot of the CHWs who responded.

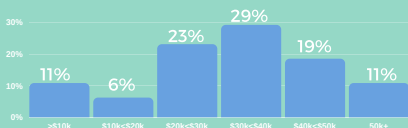
65 CHW SURVEY PARTICIPANTS



54% AFRICAN AMERICAN/BLACK

- 22% White
- 11% Hispanic or Latinx
- 9% Native American/American Indian
- 3% Asian/Pacific Islander

ANNUAL INCOME



\$30-\$40K
MOST COMMON SALARY

43

Average Age

68%

Female

81%

Work in Regions 1 and 2

88%

Work full-time

35% DO NOT HAVE A DEGREE

- 22% Graduate degree
- 31% Bachelor's degree
- 12% No Answer



5.7 AVERAGE YEARS OF EXPERIENCE

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TOP EMPLOYERS

- 40% Federally Qualified Health Centers
- 29% Community-based organizations
- 11% Health department
- 8% Managed Care Organizations



TOP POPULATIONS SERVED

- 63% uninsured individuals
- 52% homeless individuals
- 51% individuals with no primary care physician
- 45% individuals with a substance use disorder

MOST COMMON ACTIVITIES

- 80% conduct individual or community outreach & education
- 63% coordinate care
- 62% conduct community outreach
- 55% participate in community development activities



TOP CLIENT REFERRAL TYPES

- 68% health insurance
- 62% education
- 57% food security
- 52% transportation
- 49% housing
- 46% employment
- 42% interpretation
- 39% violence prevention

MOST COMMON TEAM MEMBERS

- 57% Other CHWs
- 55% Program Manager/Director
- 52% Front desk staff
- 43% Case Manager
- 32% Primary Care Provider



TOP HEALTH CONDITIONS ADDRESSED

- 43% mental health
- 42% HIV/AIDS
- 42% diabetes
- 40% substance use
- 34% hypertension
- 31% heart disease
- 26% obesity
- 26% tobacco cessation

TRAINING CHWS HAVE RECEIVED

- 49% Core competencies
- 43% Community advocacy
- 42% Patient navigation
- 40% Leadership
- 34% Motivational interviewing

