

# RECOMMENDATIONS OF THE LOUISIANA CHW WORKFORCE STUDY COMMITTEE



## IMPLEMENT THE COMMITTEE'S RECOMMENDATIONS BY CREATING A CHW WORKFORCE COALITION THAT INCLUDES:



- CHWs and their professional associations
- Health care providers and payers
- State health agencies
- Community-based organizations
- Other health and social services stakeholders

## ADOPT THE AMERICAN PUBLIC HEALTH ASSOCIATION'S CHW DEFINITION



- A community health worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served.
- View APHA's full definition [here](#).

## ADOPT CHW CORE CONSENSUS PROJECT GUIDELINES



- Use CHW Core Consensus (C3) Project as a guideline for developing CHW programs.
- Ensure that Louisiana CHWs have the capacity and support to carry out the full range of CHW roles.

## PROVIDE ASSISTANCE TO CHW GROUPS



- Provide technical assistance to CHW-led professional groups.
- These groups can support the workforce by convening CHWs and offering training and professional support.

## SUPPORT CHW CORE COMPETENCY TRAINING IN LIEU OF CERTIFICATION



- Create a process to evaluate and recognize standardized CHW core competency training programs in lieu of certification.
- Certifying CHWs is not recommended at this time.

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## CREATE AN ONLINE CHW REGISTRY



- Create a voluntary, online CHW registry in partnership with CHW professional groups.
- A registry will allow for ongoing assessment of CHW workforce activities, distribution of CHWs throughout the state, and need for ongoing workforce support.

## PROVIDE EDUCATION ABOUT CHWS



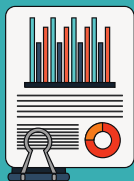
- Develop a statewide educational campaign about CHW roles and program models.
- Target audiences: health care providers, community-based organizations, public health practitioners, and the general public.

## PROVIDE ASSISTANCE FOR CHW EMPLOYERS



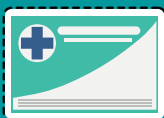
- Provide technical assistance to organizations that currently employ or plan to hire CHWs.
- Assistance should include sharing best practices in CHW program development and implementation, as well as data collection strategies.

## USE COMMON DATA INDICATORS



- All State of Louisiana CHW programs should use common, standardized measures to track CHW activities and outcomes.
- Programs currently use different indicators to assess outcomes, creating difficulties in tracking effectiveness across programs.

## IMPLEMENT A MEDICAID CHW BENEFIT



- The Coalition should collaborate with Louisiana Medicaid to create a CHW benefit.
- This benefit should be financed on a per member per month basis.