

STANDARDIZED PATIENT PROJECT

Center for Advanced Learning and Simulation



“Standardized Patients” are specially trained professional actors to simulate patients' health conditions and/or family members.

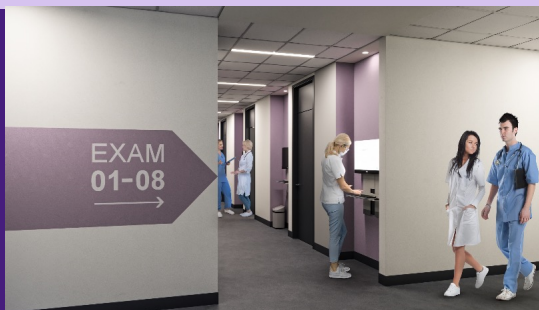
An estimated **80%** of serious medical errors involve miscommunication.¹

We illuminate the *hidden curriculum* of culturally humble, trauma-informed patient communication skills.

16 simulated clinical exam rooms.
800 medical students starting 2025.
State of the art AV equipment.
Debriefing room with video playback.

55% of Primary Care Physicians report *moderate-to-poor* patient communication skills² HIPAA reports, communication failure results in **\$1.7 billion** in malpractice cost.

Artificial intelligence allows for rapid case development and report generation.
Human content experts ensure full control over the process.



A multidisciplinary working group provides content experts, guidance in equitable inclusion, and a trauma-informed perspective to all cases.

REAL IMPACT

ON THE LIVES, HEALTH, AND ECONOMY OF LOUISIANA

1. Joint Commission on Accreditation of Healthcare Organizations. (2012). Joint Commission Center for Transforming Healthcare releases targeted solutions tool for hand-off communications. *Jt Comm Perspect*, 32(8), 1-3.
2. Shiraly, R., Mahdaviazad, H., & Pakdin, A. (2021). Doctor-patient communication skills: a survey on knowledge and practice of Iranian family physicians. *BMC Family practice*, 22(1), 130.



A NATIONAL TRAILBLAZER
IN HEALTH PROFESSIONAL EDUCATION